Professional Resume

Personal Info.		
	Name	: Rania Al-Maghraby
	Date of birth	: 26/8/1979
	Nationality	: Egyptian
	Address	: Sheikh Zayed City, 6th of October, Giza, Egypt
	E-Mail	: Rania@onewayforward.info
	Mobile No.	: +2-01113605533
	Personal Website	: http://www.OneWayForward.info
	Business Website	: http://www.OneWayForward.com
	Amazon Author Page	: https://www.amazon.com/author/rania-al-maghraby
	Social Media	: I don't have any social media profiles or pages

Education

- B.Sc. Computer Science, Jul. 2002, Faculty of Engineering, Alexandria University. Graduation Degree: 82.5% (V.G.).
- Registered Engineer in the Egyptian Engineers Syndicate [http://www.eea.org.eg] – (since 2002).

Post Graduate Study

M.Sc. Computer Science, Jun. 2007, Alexandria University, Egypt
- Thesis title: *Standards Supporting Autonomic Computing: CIM - Remodeling "LocalizationCapabilities" class in Core Model.*

EMBA, Jan. 2020, Alexandria University, Egypt
- Completed a 2-years Executive Master of Business Administration program, Sep. 2017 - Nov. 2019, at Faculty of Commerce, Alexandria University. (Grade: A, CGPA: 4.000).

Certificates

- **PMP®** Certified (Project Management Professional), Mar. 2007.
- **ITIL® Foundation** Certified (IT Service Management - ITSM), Apr. 2007.
- **OPM3® Certified Consultant** (Organizational Project Management Maturity Model), Sep. 2012. (Entrance exam: 91%, Final exam: 92%, world's topmost score).
- **TOGAF® Certified** (Enterprise Architecture), Jun. 2014. (Compound track, part1: 90%, part2: 100%, total score: 95%).
- **CMMI® Official Training Certifications:** (SEI Official Partner)
  - Introduction to CMMI® for Development (CMMI-DEV v1.2, Mar. 2008)
  - SCAMPI® v1.2 Class A Appraisal Team Training (Feb. 2010)
  - Services supplement for CMMI® (CMMI-SVC v1.3, Mar. 2012)
- **Introduction to Mediation** Training and Assessment Certification, CIArb, Egypt Chapter (CRCICA), Dec. 2018.
- **Six Sigma Green Belt** (University System of Georgia - Online Course) Aug. 2019.
- **Scrum Fundamentals Certified** (SFC), Agile Project Management, ScrumStudy, Mar. 2020.
- **Applied Data Science** online study, WorldQuant University. Unit I: Scientific Computing (Dec. 2020), Unit II: Machine Learning (Mar. 2021), with honors.

Achievements

- Founder of the EAITSM Inc., a regional community platform for ITSM.
- Participated as a question setter (invited) in the development of the Global Commerce License (GCL) program, which is launched by the European Economic Chamber, 2011. [http://www.gcl.nu]
- Finalist in DRI Awards of Excellence, 2018, representing the EAITSM Inc. [drive.drii.org/2018/01/04/2018-dri-awards-of-excellence-finalists-announced]

Current Occupation(s)	**Owner and General Manager of *OneWayForward Inc.*, (since July 2011)**
	• Registered as 'Sole Proprietary' firm in Egypt in July 2011. Providing services for: Consultation, Training, Translation, and others. Website: http://www.OneWayForward.com, Email: contact@onewayforward.com
	• Registered consultancy in the PMI Consultant Registry. (2012 – 2015)
	• Registered partner of Amazon Web Services (AWS) and recognized as Accredited AWS Business Professional and Accredited AWS Technical Professional [https://aws.amazon.com]. (since 2013)
	• Member in Dubai Business Women Council (DBWC) (since 2015)
	• Provided training and consulting services to customers in Egypt and across the region, including Kuwait and Saudi Arabia.
	• Setting the firm's vision and direction, business development, marketing, customer relationship management, product development, service design and roll out, resources selection and recruitment, administration, and procurement.
	• Launch of subsidiary firms:
	o National Licensee in Egypt for the Global Commerce License (GCL) certification and accreditation services (Nov. 2011 – till now). These services are provided through *GCL Egypt Inc.* subsidiary.
	o Provision of AWS cloud computing consultation services through the *ClouDesk Inc.* subsidiary. (Feb. 2015 – till now).
	o Provision of mediation services for business dispute resolution through the ADR-HUB subsidiary. (Dec. 208 - till now).
	• Organizing and participating to various professional events featuring management disciplines and how the firm's consulting services are provided to support such disciplines, including:
	o Free webinar under the firm's name with the subject *"OPM3 Awareness Session"*. (Jun. 2013).
	o Free webinar under the firm's name with the subject *"Business Transformation through Enterprise Architecture"*. (Apr. 2015).
	o Free webinar under the firm's name with the subject *"ISO Standards for Project Management - Theory and Use Cases"*. (Nov. 2015).
	o Attending 3rd Gulf Business Women Forum, organized by Federation of GCC Chambers (FGCCC), in Doha, Qatar, Dec. 2015.
	o Speaking at SMEs conference, organized by Arab Administrative Development Organization (ARADO) and Yarmouk University, Jordan, May 2016.
	• Holding partnership agreements with various parties for providing joint services to their customers.
	• Development and delivery of training courses in the areas of IT Management, Project Management, and HR Development, both in physical and virtual training settings, as well as coaching and mentoring services.
	• Leading consultation engagements and delivering consultancy services to various customers regionally and locally, in many management consulting areas including PMO establishment, IT management, business process improvement, and enterprise architecture, across various industries.
	• Translation of professional management and business materials, including global standards with international customers.
	• Development of a portfolio of products including sample exams of various international certifications, video lessons, and other items.
	• Development of a portfolio of toolkits including assessment tools (OPM3 tool, PMO tool, and Arabic questionnaire), as well as customized tools development services.

- Registering as a provider / consultant in various consulting service providers in various territories, including EBRD and Wipro Arabia.

General Manager of *The EAITSM Inc.* NPO, (since July 2008)

- Affiliation to *it*SMF as Egypt chapter and participation in International chapter meetings. (2008 – 2014)
- Chairing management board meetings, and handling the association legalities and relations with administrative authorities. (2008 – 2014)
- Operating as an affiliate to the OneWayForward Inc. (since 2014)
- Administration and day-to-day management (marketing, membership services & support, website maintenance).
- Establishing sponsorship agreements with interested sponsor companies.
- Initiating and establishing partnership agreements with several parties locally and regionally for achieving common purpose goals and activities, including:
  - Sudanese Society for IT
  - HERO community of Microsoft Egypt
  - The Union of Arab ICT Associations (Arab Organization for ICT – IJMA3)
  - Media Partnerships with professional events around the region
- Arranging professional events, teleconferences, and webinars in cooperation with other parties on several relevant topics, including:
  - Cairo University
  - Microsoft Egypt
  - The National Center for Translation (NCT)
  - OBASHI
  - ASL BiSL Foundation
  - The OpenGroup
  - Sogeti
  - Experton
  - IDC Middle East
  - ISACA
  - Other individuals & companies
- Launched a number of collaborative initiatives online:
  - ITSM Training & Exam Providers catalogue
  - Ask An Expert knowledge exchange facility
  - Holding surveys for the community to collect votes and measures for professional landscape benchmarking
  - Crowd sourcing a survey for Arabic translation of technical words
  - Monthly competition for the regional community based on informational questionnaires and gamification.
- Providing an accreditation liaison service for education providers who are looking for getting their services accredited from accreditation bodies, where the accreditation process is outsourced to us to manage.
- Organizing annual conferences with participating speakers and attendees from the local, regional, and global community, in various physical locations and virtually.
- Invited to represent the organization by participating in the MEET ICT 2011 conference, held in Bahrain, Jun. 20 – 21. Presented a short talk titled "An Overview on the ITSM Industry".
- Managing ITIL v3 glossary and exams Arabic translation projects. (2008 – 2009).
- Managing the Arabic translation project of CMMI-SVC v1.3 with SEI of Carnegie Mellon University. (2012).
- Published a CD of the annual conference proceedings under the organization brand name, with an annually updated distribution.
- Managing translation of a series of ITSM fiction story book into Arabic, and publishing the Arabic editions in digital format under the firm name with license from the original publisher. (2014 – 2015).

	- Managing development and publication of a unified ITSM glossary of terms under the firm name. (2015). - Launched an initiative for authoring Arabic/English books on ITSM topics, authored by subject matter experts from the region, and published various titles by the firm. - Managed and executed participation of the firm as an exhibitor in Gitex Technology Week in Dubai, 2016. - Published under the firm name publications including: ITSM Unified Glossary, ITSM Mind Jogger Game App, and Members' Blog Posts. - Integrated single-sign-on members only systems for: Forum, Library, Blog, and Tenders System (which is a publicly available system to post tenders)
Early Career IBM Valeo sakhr itSMF etisalat APM GROUP	- Independent Instructor & Developer, Alexandria (Jun. 2002 - Dec. 2003) - Software Developer at iST company, Alexandria (Apr. 2003 - Jul. 2003) - Software Engineer at IBM Egypt, (Feb. 2004 - Feb. 2007) - Working in IBM_WBI_Monitor team (Feb. 2004 - Aug. 2005) - Working in IBM Embedded Systems (VIAS) team (Aug. 2005 - Jul. 2006) - Working in TPMS team (Jul. 2006 - Feb. 2007) **Independent Project Management Consultant**, (Feb. 2007 – Jun. 2011) - Limited Project Management Experience at *Sakhr Software, Egypt* (Dec. 2007 – Jan. 2008) - Project Manager of the *itSMF Egypt Chapter* Establishment Project (Dec. 2007 – Nov. 2008) - PM Consultant for PMO Establishment Project at *Etisalat Misr* telecom company (Feb. 2009 – Aug. 2009) - ITSM Software Specifications documents development, for a private sector software company in Lebanon. (Jun. 2009 – Jul. 2009). - Project Manager for the second phase of Management Information System (MIS) Implementation Project at the *Egyptian Ministry of Higher Education* (MOHE) (Aug. 2009 – Oct. 2009) - Arabic Translation of PRINCE2 Glossary and Foundation & Practitioner Exams with APMG UK (Feb. 2010 – May 2010). - IT Business Analysis Diploma courseware development, commissioned by an IIBA Endorsed Education Provider in Ontario, Canada, planned to be accredited by the Canadian Ministry (Jul. 2010 – Oct. 2010) - PMP Training & Exams Development (May 2011 – Jun. 2011)
Professional Memberships PMI	- PMI member [http://www.pmi.org] – (2007 - 2015): - PMI Volunteer in the development of *"The Standard for Portfolio Management - 2nd Edition"* (2008) - PMI Volunteer in the development of *"The Standard for Portfolio Management - 3rd Edition"* (2013) - PMI Volunteer as Subject Matter Expert Reviewer for the *"Organizational Project Management Maturity Model – OPM3 – 3rd Edition"* (2013)

- o Member in PMI Communities of Practice: Consulting, PMO, Service & Outsourcing, OPM, IT&T
- o Invited to present in the PMI MENA chapter annual event, Hand-in-Hand 2012. Presentation title was *"OPM3 and Your Business Bottom Line"*. (Jan. 2013)
- o Invited to present a webinar in the PMI Organizational Project Management Community of Practice (OPM CoP) on my previously published paper titled *"CMMI® and OPM3® as Maturity Appraisal and Improvement Models"*. Webinar was held in English and then repeated in Arabic. (Jun. 2013)
- o Invited to review submitted papers to the Project Management Journal for volunteer peer review. (Jan. 2014)

- DMTF (Distributed Management Task Force) member [http://www.dmtf.org] – (since 2007):
  - o DMTF Academic Alliance Partner (through Alexandria University membership).

- EOS (Egyptian Organization for Standardization & Quality) [http://www.eos.org.eg]:
  - o IT Committee member: (2008 – 2012)
    - Voting for and adoption of ISO/IEC Standards in the IT field, including translation, adaptation, and localization for producing Egyptian standards.
    - Development of the *Arabic Domain Names Standard*.
  - o Project Management Committee member: (2013 – 2015)
    - Translation, adaptation, and localization of ISO21500 Project Management standard, and producing Egyptian standard.
    - Local mirror committee in EOS for the ISO TC258 for Project, Program, and Portfolio Management standard development.
    - Local mirror committee in EOS for the ISO PC280 for Management Consultancy standard development.

- IPMA (International Project Management Association) [http://www.ipma.ch] indirect membership through individual membership in the Egyptian national member association MES (Management Engineering Society) [http://www.mes.eg.net] – (since 2010):
  - o Attending annual membership general meeting of the local national member association, participating in discussions and board election.

- The Open Group [http://www.opengroup.org] member:
  - o Member in the Cloud Computing work group – (since 2011)
  - o Member in the Association of Enterprise Architects (AEA) [https://www.globalaea.org] – (2014 - 2017)

- Other non-affiliate professional activities:
  - o Participated as a volunteer reviewer of the P3M3 v3.0 update with Axelos Global Best Practice (2013).
  - o Participated as a volunteer reviewer of the ITIL v4.0 publications with Axelos Global Best Practice (2019).
  - o Attending FIDIC conference in Dubai, Sep. 2015.

Publications & Contributions	• Paper titled *Standards Supporting Autonomic Computing: CIM - Remodeling "LocalizationCapabilities" class in Core Model*, Conference Proceedings of the *1st International DMTF Academic Alliance Workshop on Systems and Virtualization Management* (SVM07), Toulouse, France, Oct. 2007.(http://www.irit.fr/svm07/index.html)

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• Paper titled *Standards Supporting Autonomic Computing: CIM - Remodeling "LocalizationCapabilities" class in Core Model*, Conference Proceedings of the *1st International DMTF Academic Alliance Workshop on Systems and Virtualization Management* (SVM07), Toulouse, France, Oct. 2007.(http://www.irit.fr/svm07/index.html)

• Paper titled *A Project Management Perspective on ITIL® V3*, Conference Proceedings of *PMI Global Congress – EMEA*, St. Julian's, Malta, May 2008. (http://congresses.pmi.org/EMEA2008/TheCongress/AOF/). Paper was presented within the conference by the author at Hilton Malta on May 20th, 2008.

• Paper titled *Project Human Resources Management – itSMF Egypt Chapter Establishment Project Case Study*, Conference Proceedings of *ICICT2008*, Cairo, Egypt, Dec. 2008. (http://www.icict.gov.eg/ICICT2008). Paper was presented within the conference by the author at Marriott Cairo on Dec. 17th, 2008.

• Column in PMI Today® Newsletter, Mar. 2009, titled *"Be Positive!"*, published as a side column within introducing new PM Network columnists.

• Columnist at PM Network® magazine of PMI. Published articles:
  o *"A Rising Star"* - Apr. 2009
  o *"Modern Civics"* - Jul. 2009
  o *"Higher Education"* - Nov. 2009

• Interview with PM Network® magazine of PMI, in a column titled *"Jewel of the Nile"*, May 2010.

• Paper titled *Project Management Frameworks: Comparative Analysis*, Conference Proceedings of *IPMA World Congress*, Istanbul, Turkey, Nov. 2010. (http://www.ipma2010.com/congress.php). Paper was presented within the conference by the author at Hilton Istanbul on Nov. 2nd, 2010.

• Monograph on the MSc thesis, titled *"Standards Supporting Autonomic Computing: CIM - Remodeling LocalizationCapabilities class in Core Model"*. Published by LAP (Lambert Academic Publishing), Germany, January 2011. ISBN: 978-3-8443-0269-1. Can be ordered by contacting the publisher (http://www.lap-publishing.com), or by contacting the author.

• Paper titled *How to establish a Project Management Office (PMO)*, published in PM World Today, the Global Project Management eJournal, May 2011. (http://www.pmworldtoday.net/archives/2011/may.htm#papers).

• Article titled *"The Arabic Common Market"*, published in the PM World Today eJournal, Jun. 2011.

• Paper titled *An Overview on Entrepreneurship efforts in Egypt and the Arab World*, The OneWayForward Inc. Publishing, Jun. 2011.

• Arabic Article titled *"Freedom is the Watering of Innovation and Development"*, The OneWayForward Inc. Publishing, Nov. 2011.

• Article titled *"Mega Projects on Egypt's Horizon"*, published in the PM World Journal, Oct. 2012.

• Paper titled *CMMI® and OPM3® as Maturity Appraisal and Improvement Models*, Conference Proceedings of *IPMA World Congress*, Crete, Greece, Oct. 2012. (http://www.ipma2012.gr).

• Article titled *"How do Service, Product, and Project Relate Together?"*, published in the PM World Journal, Jan. 2013.

• Article titled *"Change Management Struggles in Post-Revolution Egypt"*, published in the PM World Journal, Jul. 2013.

• Article titled *"Project X - Strategies and Lessons Learned"*, published in the PM World Journal, Apr. 2014.

• Paper titled *The PMO as a Service Provider*, The OneWayForward Inc. Publishing, Sep. 2014.

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	- Paper titled *PMO Maturity Assessment*, The OneWayForward Inc. Publishing, Jan. 2015. - Article titled *"Professional Certificates - Education or Business?"*, The OneWayForward Inc. Publishing, Apr. 2015. - Paper titled *"Managing Cloudized IT Environments"*, The OneWayForward Inc. Publishing, Mar. 2016. - Article titled *"Chemical Tube Holder Mechanism"*, The OneWayForward Inc. Publishing, Mar. 2016. - Paper titled *"Evaluating Maturity Level of Project Management Practices"*, Proceedings of Conference on Modern Trends in Managing and Funding SMEs, organized by Arab Administrative Development Organization (ARADO), at Yarmouk University, Jordan, May 2016. Paper was presented within the conference by the author at the university on May 4th, 2016. (http://www.yu.edu.jo/sme2016) - Paper titled *"Portfolio Management Techniques in a Nutshell"*, The OneWayForward Inc. Publishing, Sep. 2016. - Article titled *"The Ability Equation"*, The OneWayForward Inc. Publishing, Nov. 2016. - Paper titled *"Understanding Enterprise Architecture Continuum and Repository"*, The OneWayForward Inc. Publishing, Dec. 2016. - Paper titled *"Promising Real-Life Applications of Quantum Computing"*, Proceedings of the Seventh International Conference on ICT in our Lives, Faculty of Commerce, Alexandria University, Egypt, Dec. 2017. (http://ictinourlives.alexu.edu.eg) - Paper titled *"Statistical Analysis for OPM3 Assessments"*, The OneWayForward Inc. Publishing, Feb. 2020. - Paper titled *"Towards a Mature Project Management Office (PMO)"*, Proceedings of the Third Edition of the Pan-African Project Management Conference, held on 28 - 30 October 2020 in Cameroon. Paper was presented within the conference by the author virtually online, on Oct. 30th, 2020. (https://www.pan-african-pmc.africa) - Paper titled *"Professional Certificates versus Academic Education in light of Market Needs"*, Proceedings of the Fourth Edition of the Pan-African Project Management Conference, held on 26 - 28 October 2022 in Cameroon. Paper was presented within the conference by the author virtually online, on Oct. 27th, 2022. (https://www.pan-african-pmc.africa)
Languages	- Arabic (Mother tongue / Deep knowledge in Arabic Grammar "Naho") - English (TOEFL International iBT total score: 106/120, Sep. 2008) - Japanese (JLPT level 3 certified, 2005) - **Foundation Certificate in Translation and Interpreting (FCTI)**, School of Continuing Education, American University in Cairo, GPA: 3.93/4 (A), Mar. 2015. - Membership in the **International Union of Languages and Translation** – Lebanon. Membership number 683 / 2022.